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JOB TITLE
REPORTS TO
BUSINESS UNIT
LOCATION
POSITION STATUS

SENIOR BUSINESS ANALYST (D2) X2 BUSINESS ANALYST SPECIALIST PROJECT MANAGEMENT OFFICE HEAD OFFFICE: PRETORIA PERMANENT

Purpose of the Job

Reports to the Business Analyst Specialist. Manage delivery of business-related project specifications to support business objectives and projects. Work closely with stakeholders across various business units to ensure the efficiency and effectiveness of solutions deployed in support of business goals and strategic objectives from a requirements and business solution perspective.

Job Responsibilities

- Conduct strategy analysis to define the future and transition states needed to address the business need, the work required to define that need and the scope of the solution.
- Proactively take ownership of initiatives, elevating issues, and recommending ways to better support initiatives across the business.
- Ensure that the actual implementation, changes, and enhancements to business processes and functions are in support of and traceable to the business strategy.
- Ensure delivery of business case and business requirements specifications that meet the agreed customer and IT objectives and within agreed timelines.
- Develop, implement and manage efficient and effective methods / practices to ensure quality and timely delivery of deliverables.
- Ensure compliance of deliverables to business and IT standards. Establish a set of practices that ensure the integrity and quality of the deliverables, artefacts, and outcomes.
- Regularly evaluate the set of practices with a view to improving the integrity, quality and timely delivery of the outcomes and deliverables
- Research and advice business in new trends, innovations to enhance new business processes to enhance business efficiency and effectiveness in all new product development tasks.
- Ensure the efficient management and control of function / resources in accordance with the stipulations of the PFMA, fraud prevention and risk management principles, corporate governance, legislation, company policies, processes, regulations, etc.
- Identifying and evaluating new tools and gauging their appropriateness for the environment
- Effective application of business analysis and process analysis methods and practices

Qualifications and Experience

- Bachelor's Degree or Advanced Diploma (NQF Level 7) in Project, Program or Portfolio Management / Business Administration / Informatics or relevant field
- Postgraduate qualification linked to the above will be an advantage.
- IIBA or PMI Endorsed Business Analysis certificate will be an advantage.
- +5 years' experience in business analysis, business process analysis and software development.
- Minimum 5 years' experience working in a Banking Environment.

Knowledge and understanding of:

- Knowledge of the following areas of business analysis and business process analysis:
 - o Research, development, implementation and management of best practice methods and practices
 - o Maintenance and management of an analysis artefact repository
 - Developing position papers into business analysis
 - Apply strategy to execution framework
 - Data analysis
 - Lean, Six Sigma, etc.
- Governance
- IT Standards (system engineering and project management) would be an advantage
- Requirements elicitation, validation and verification methods
- Policies and standards development and application
- Quality Management
- Sound grasp of what is the state-of-the-art, major trends and best practices in business analysis and business process analysis.

Skills and Attributes

Analytical Thinking, Business Acumen, Business Intelligence/Organisational awareness, Adaptability to change, Communication: Oral and Written, Learning Agility, Initiative, creativity and Innovation, Customer and Client Orientation, Critical Thinking, Relationship Building, Decision Making, Resilience, Knowledge Management

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How to Apply

If you wish to apply and meet the requirements, please forward your Curriculum Vitae (CV) to <u>recruitmentSN@postbank.co.za</u> Please indicate in the subject line the position you are applying for. To view the full position specification, log on to <u>www.postbank.co.za</u> and click on Careers.

Closing Date 29 July 2024

Disclaimers

The South African Postbank SOC Limited is committed to the achievement and maintenance of diversity and equity in employment, especially with regard to race, gender and disability. In compliance with the banks employment equity plans, first preference will be given to candidates from designated groups. Correspondence will be limited to short listed candidates only.

If you do not hear from the South African Postbank SOC Limited or its Agent within 3 months of this advertisement, please accept that your application has been unsuccessful. The South African Postbank SOC Limited reserves the right not to fill the positions or to re-advertise the positions at any time.

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